



## **2024 Annual Meeting**



Hotel Indigo Atlanta Downtown 230 Peachtree Street NW, Atlanta, GA 30303

### **MISSION**

The Southeast Regional Clinicians Network (SERCN) exists to improve health and advance health equity in the Southeastern US via practice-based research in the primary care safety net and to serve as a resource for patients and providers in community health centers throughout the Southeastern US.



### **PURPOSE**

SERCN is a practice-based research network working to improve quality of care and outcomes to medically underserved patients in the Southeastern United States. Our network includes federally qualified health centers (FQHCs) and state primary care associations located in Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee. These states are home to more than 203 FQHCs with over 1700 health centers serving over 4 million patients. These clinics compose the primary care safety net in the region and provide comprehensive primary care, dental, and mental health services to a high-risk population that is disproportionately poor, minority, and medically underserved.

# Meeting Agenda

#### Monday, March 18, 2024

#### 7:30 am - 3:00 pm

| Time    | Topics  |
|---------|---|
| 7:30 am | <b>Breakfast and Check-in</b><br>Room: Young  |
| 8:30 am | <b>Welcome and Overview of the Day</b><br>Dr. Anne Gaglioti & Denita Walston  |
| 8:35 am | Group Picture   |
| 8:45 am | Notes from the Field:<br>Promising Practices to Improve Colorectal Cancer Screening Rates at Florida's<br>Community Health Centers<br>Clarissa "CJ" Ortiz, Florida Community Health Center Association  |
| 9:00 am | <b>SEMRHI Ryan White Program Goes Global</b><br>Patti Knight, Southeast Mississippi Rural Health Initiative   |
| 9:15 am | Policy Perspectives:<br>Medical Legal Partnerships<br>Megan Douglas, JD, Associate Professor Department of Community Health and<br>Preventive Medicine, Director of Research and Policy, National Center for<br>Primary Care Course Director, Health Policy & Advocacy Rotation   |
| 9:30 am | The Relationship Between Perception of Pain and Delays in Pain<br>Medication Access Among Adult Patients at HRSA-Funded Health Centers<br>Chrystal L. Pristell, D.O., Robert L. Phillips, Jr. Health Policy Fellow, Robert<br>Graham Center for Policy Studies in Family Medicine and Primary Care,<br>Georgetown University Department of Family Medicine Unity Health Care -<br>East of the River Health Center |
| 9:45    | Social Determinants of Health Screening and Referrals: What Do We<br>Know?<br>Rachel Gold, PhD, MPH<br>Senior Investigator, Kaiser Permanente Center for Health Research<br>Director of Implementation Science Programs, OCHIN  |

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Monday, March 18, 2024

7:30 am - 3:00 pm

Room: Turner

| Time     | Topics   |
|----------|--|
| 10:15 am | Break  |
| 10:30 am | <b>Feedback Session:</b><br>NCPCR Randomized Control Trial and Data<br>NCPCR Infrastructure Projects<br>Facilitators:  |
| 12:00 pm | Lunch and Networking   |
| 1:00 pm  | <b>Intersections: At the Crossroads of Substance Use and Medicine</b><br>James Campbell, LPC, LAC, MAC, AADC,<br>Training and Technical Assistance Manager for the Southeast ATTC at<br>Morehouse School of Medicine               |
| 1:30 pm  | <ul> <li>Revisiting the Research Agenda: Harmonizing with Patient Voices</li> <li>Review patient and stakeholder priorities</li> <li>Update the research agenda</li> <li>Prioritize agenda via modified Delphi approach</li> </ul> |
| 2:00 pm  | Break  |
| 2:15 pm  | Discussion Recap and Sharing   |
| 2:35 pm  | Closing Activities:<br>• Concluding Remarks<br>• Looking Ahead<br>• Thank you!   |
| 3:00 pm  | Wrap-up and Departure  |



### Presenters



Clarissa JH Ortiz, Director, Clinical Operations Programs FACHC, Inc. Mrs. Clarissa "CJ" Ortiz is the Director of Clinical Operations Programs for the Florida Association of Community Health Centers, Inc. (FACHC). She has a background in public health working at a rural hospital, senior citizens center, federally gualified health

center, local county health department, and the area health education center.

Pati Knight, BSN, RN-BC, CEDP, is the Director of Corporate Compliance at Southeast Mississippi Rural Health Initiative, Inc. (SEMRHI), an FQHC in Hattiesburg Mississippi. She has worked with SEMRHI for the past 22 years, and has been a registered nurse for 44 years providing excellent service and care to patients and staff.



Megan Douglas, JD, is the Director of Health Policy for the National Center for Primary Care (NCPC) and an Assistant Professor in the Department of Community Health and Preventive Medicine at Morehouse School of Medicine (MSM) in Atlanta, GA. Megan is a licensed attorney whose research focuses on studying how laws and policies can be used to improve health and eliminate health disparities.



Dr. Chrystal Pristell is currently a Robert L. Phillips Health Policy Fellow at the Robert Graham Center for Policy Studies for the American Academy of Family Physicians (AAFP). Her current research focuses on reducing healthcare disparities in community health settings, diversifying the physician workforce, and promoting health equity in climate change.



Rachel Gold, PhD, MPH. Senior Investigator, Kaiser Permanente Center for Health Research; Director of Implementation Science Programs, OCHIN. As an epidemiologist and health services researcher, her work focuses on using health information technology to improve care quality in public clinics and reduce health disparities, and on the implementation methods needed to support adoption of such technologies.



James Campbell, LPC, LAC, MAC, AADC has worked professionally in the human services field for over twenty-nine years in a wide range of clinical settings, currently serving as the Training and Technical Assistance Manager for Southeast Addiction Technology Transfer Center.



### Notes

### Notes

## **OUR MEMBERS**











Alabama Primary Health Care Association (APHCA) Florida Association of Primary Heath Centers (FACHC) Georgia Primary Health Care (GAPHC) Kentucky Primary Care Association (KYPCA) Community Health Center Association of Mississippi (CHCAM) North Carolina Community Health Care Association (NCCHCA) South Carolina Primary Health Care Association (SCPHCA) Tennessee Primary Care Association (TNPCA)



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